Kelana DMC / Bintang
Jl. Mertasari, Gang Kelana Kav. 9
Sidakarya
Denpasar Bali 80224

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ALORE
www.aloreliveaboard.com

Invoice Date: 15-May-2024
Payment Method: Transfer

Invoice 000205/INV-ALORE/2024

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Item	Description	Total
KLM Alore	Type Of Trip : Leisure Depart Port : Labuan Bajo Destination : Komodo National Park Return Port : Labuan Bajo Date & Length of services : 17 - 19 July 2024 (4D/3N) Number Of Participant : 5 person Included : - Return Transfer airport/hotel - vessel - Cabin AC Ensuite Bathroom & Amenities - Fullboard meals 3x/day, Evening Snack 1x/day, Free Flow Mineral Water, Soft Drink, Tea & Coffee - Snorkeling Gears, Local Guide - Excursion / Land Visit / Hoping Island - Tender Boat Excluded : - Entrance Fee, Marine Park Fee & other local retribution - Travel & Dive Accident Insurance - Alcoholic drinks, Personal expenses - Personal dive gear - Crew gratuities & other donations	IDR102.000.000,00
	Subtotal	IDR102.000.000,00
	Discount	20,00%
	Total	**IDR81.600.000,00**
	Paid	IDR81.600.000,00
	Balance	**IDR0,00**

Note :

"*TERMS & CONDITIONS*"

Thank you for your interest in booking with Alore Liveaboard. Please take your time to carefully read the following terms and conditions. With your confirmed booking, you automatically agree with these conditions.

I herewith certify and acknowledge that I understand that my acceptance on a diving and/or snorkeling program organized and conducted by Alore Liveaboard or it's partners, is predicated on my assurance that I am physically fit to engage in ocean scuba diving, and that I have had or will receive sufficient training in scuba diving and that I fully understand the risk of ocean diving, of living and traveling on board a ship and the dangers arising from force of nature, and I am prepared to assume such risk.

In order to induce Alore Liveaboard or its partners to accept me as a member of the aforementioned diving and/or snorkeling program, I hereby release and absolve Alore Liveaboard or its partners, its agents, employees and invitees from any and all damages resulting from death or personal injuries, including loss of services, which I may sustain on account of, arising from, or in connection with the aforementioned diving program or the ownership, maintenance, use or operation of any automobile, ship, boat, water sport equipment or otherwise.

That if I lose or damage snorkeling or diving equipment rental, other equipment and stuff on our property ex. linen, bath/diving towel, Etc. it would be my own responsibility and agree to charge by terms & conditions of company.

I further understand that remoteness of destination, local custom and/or prevailing weather conditions may cause minor inconvenience or modification to the diving portions of the tour, and Alore Liveaboard or it's partners reserve the right to modify and/or cancel diving arrangements due to unfavorable weather conditions and/or technical difficulties at any time.

I also agree to pay compensation at full current market value to Alore Liveaboard or its partners for any and all damage or loss of property and equipment belonging to Alore Liveaboard or it's partners resulting from abuse or negligence on my part. This liability waiver is all subject to the terms and conditions above, which have been read, understood and unconditionally agreed to.

I further agree to strictly observe and comply with additional reasonable terms and regulations Alore Liveaboard or any of its employees may deem desirable or needful to prescribe during the course of any diving tour.

We strongly recommend to our guests that they purchase a fully comprehensive travel insurance package that covers; accidents, medical assistance, baggage, trip cancellation and interruption, personal liability and effects, when a reservation is made. All guests should ensure they have appropriate insurance to cover the activities they will be undertaking during their trip, regardless of risk. Please be advised that if guests choose not to carry travel insurance, Alore Liveaboard will not be held responsible for any financial disappointment caused by reasons beyond our control.

RATE & PACKAGE
The price/rate applies according to the date / year issued, can change at any time without prior notice. The price changes will adjusted the fuel costs, exchange rates, taxes, government regulations, and other costs beyond the control of Alore Liveaboard.

RESERVATIONS AND DEPOSITS
All reservations must be made by electronic mail or online form reservation.
A deposit of 30% no later than 7 days after the date the reservation is made. Payments can be made by transfer to our bank account in Indonesia. Account numbers will be provided in the corresponding invoice. Alore Liveaboard will not be responsible for any bank costs related to the transfer made by the clients for the vessel deposit or balance payment. Alore Liveaboard will automatically offer the berths to other guests if this booking fee is not received within the stated period of time.

BANK ACCOUNT - INDONESIA RUPIAH (IDR) / US DOLLARS (USD)

Beneficiary Bank	**:**	**OCBC**
Beneficiary Bank Address	:	Komp. BSD Blok RP/93, Sektor VII Tangerang - Indonesia 15322
Beneficiary Account	**:**	**136800011357**
Name of Beneficiary	**:**	**Kudu Sukses Bersama, PT**
Beneficiary Address	:	Ruko Golden Boulevard Blok Q No.35 Lengkong Karya Serpong Utara Tangerang Selatan Banten - Indonesia 15320
BIC (SWIFT) Code	**:**	**NISPIDJA**

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Sales & Marketing Office
Business Center MSA-201 Metropolis Apartment, Jl. Raya Tenggilis No.127 Surabaya, Jawa Timur - Indonesia 60292
Phone. +62 31 8477484 || Hotline. +62 811 850 3371
info@aloreliveaboard.com || www.aloreliveaboard.com

PAYMENT OF THE BALANCE
Payment of the balance must be made 90 days prior to the departure date. If full payment of the balance is not received by this date, Alore Liveaboard can cancel the booking and enforce the cancellation policy as set out in the Cancellation Policy below.

CANCELLATION FEE POLICY INDIVIDUAL BOOKING & CHARTER
If you have to cancel your tour, services or package, we will charge the following :
- Any Deposit Non-refundable.
- From the 90 day to the 61 day is 50%
- From the 60 day to 31 day is 75
- From the 30 day to prior departure is 100%.

SHORT NOTICE BOOKINGS
Full payment must be made at the time of booking if the reservation is made less than 60 days prior to departure.

SUBSTITUTE GUESTS
If for any reason a guest cannot make a trip that has already been booked, then the reservation can be transferred to another person. The new guest will be subject to the contract conditions of Alore Liveaboard. Guest substitution will be allowed up to 3 days, or less depending on the vessel, prior to the day of departure. Alore Liveaboard takes no responsibility for changes to any bookings not made by Alore Liveaboard on behalf of the guest (i.e. air tickets, hotel reservation etc.).

IN CASE A GUEST DOESN'T SHOW UP AT THE MEETING POINT BEFORE THE VESSEL DEPARTURE
If a guest doesn't show up at the meeting point (airport, harbour, boat, etc...), Alore Liveaboard staff will wait for him up to 2 hours if informed or as much as possible (according to the departure time foreseen and the other guests expectations) if not.
In both cases, Alore Liveaboard can not be held responsible. The "no show" of the guest is then considered as a last minute cancellation. The guest can't expect3 any refund from Alore Liveaboard.

CHANGES BEFORE CONCLUSION OF THE CONTRACT
Alore Liveaboard reserves the right to make alterations and changes to brochure information, service descriptions and prices in the brochures and pricelists at any time before the time of booking. Should the necessity arise, Alore Liveaboard will inform the agent or individual client prior to entering the contract. The date the contract is entered is the date that a booking fee is received by Alore Liveaboard.

CHANGES TO PRICE AFTER THE CONTRACT HAS BEEN ENTERED
In rare circumstances, it is possible that prices must be increased. The circumstances under which this may occur are as follows:
- Increases in transportation costs (including fuel costs) Increases in state taxes and duties (i.e. embarkation/disembarkation fees, sales taxes etc.) Currency fluctuations.
- Alore Liveaboard reserves the right to raise the agreed price up to 21 days prior to departure.

ITINERARY AND SERVICE CHANGES AFTER BOOKING AND BEFORE DEPARTURE
Alore Liveaboard reserves the right to change the itinerary and particular services if required due to unforeseen or unavoidable circumstances. Alore Liveaboard will make every effort to offer equivalent alternatives of a comparable standard. Alore Liveaboard will inform the agent or individual client of such changes at the earliest possible date and the effect they will have on price.

FORCE MAJEURE AND UNPREDICTABLE ACTS OF MAN
Alore Liveaboard reserves the right to cancel a trip for reasons of Force Majeure (i.e. natural disasters, epidemics etc.) or unavoidable acts of man (i.e. war, riots, strikes etc.). In the event of this happening, Alore Liveaboard will advise you at the earliest possible date.

TRIP CANCELLATION BY ALORE LIVEABOARD FOR OTHER REASONS
Alore Liveaboard reserves the right to cancel a trip for other reasons that are unavoidable and will inform the customer at the earliest possible date. We shall arrange replacement vessel or dive resort as an alternative solutions base on the price which being paid to us. If we fail to provide the replacement as conduct, we will full refund the payment we have received.

CHANGES TO THE ITINERARY AND SERVICES
Alore Liveaboard reserves the right, if necessary, to change an itinerary during a trip (i.e. due to weather conditions etc.). There will be no refund for unused services, also if by any means of condition beyond our control that resulting skip/cancel any program or services during trip.

EQUIPMENT RENTAL
Modifying the equipment is strictly forbidden. Equipments are tested before rental, which implies that the renter does accept its working condition. The renter certifies all security warnings, risks and precautions to be taken concerning the use of the equipment rented through this agreement. The agreement is a release of the renter's rights to sue for injuries or death resulting from the rental and/or use of this equipment. Renter expressly assumes all risks of snorkeling and/or scuba diving related in any way to the rental and/or use of this equipment. Whatever the mode of transport and / or assembly, the renter is responsible for the equipment as soon as they leave the owner. The renter is expected to know the operation and handling of the equipment, so he will be held responsible for any misuse. Under no circumstances can the owner be held responsible for any bodily injury or material damage resulting from the renter use of his equipment. The rented equipment can not be re-rented, sold, given or pledged. In case of confiscation, fine, or other due to non-compliance legislation, the renter will be held responsible.
Renter affirm it is my responsibility to inspect all of the equipment and acknowledge it is in good working condition. Renter affirm that it is my

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responsibility to check both the quality and quantity of gas in any scuba tanks. Renter acknowledge that I should not dive if the equipment is not functioning properly. Renter will not hold the Released Parties responsible for my failure to inspect the equipment prior to diving or if renter choose to dive with equipment that may not be functioning properly.
Renter agree to reimburse for the loss or breakage of any and all equipment at the current replacement value and to also pay for damages incurred while transporting the equipment. Renter agree to return the equipment in clean condition and to pay a cleaning fee if not returned cleaned.

LIABILITY RELEASE AND ASSUMPTION OF RISK AGREEMENT
Sign up this agreement before trip.
Understanding and Complying with the Aspects of Conservation.

COMPLAINTS
Short comings in our services during the vessel are to be reported immediately to our tour leader / cruise director / captain on board. If possible the cruise director will try to find an appropriate solution. When the complaint cannot be solved aboard, the operating office Alore Liveaboard should be notified in writing no later than 14 days after disembarkation. Alore Liveaboard will settle the dispute to the best of her abilities within 2 weeks after receiving the complaint.

WAIVER
In entering into this agreement, I am not relying on any oral, written, or visual representations or statements by Alore Liveaboard or its staff or any other inducement or coercion to go on the adventure trip, hence, only of my own free will.

WEBSITE
All information in the website is subject to change. Alore Liveaboard reserves the right to alter/change/correct mistakes that may possibly appear in the website or published price lists.

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Cruises, Dive & Leisure

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Sales & Marketing Office
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